



American Expression E2312 Go through channels

IOTS Publishing Team  
International Online Teachers Society  
Since 2011

The expression "go through channels" means to follow the established procedures or hierarchical steps within an organization to achieve a goal or resolve an issue. This phrase is widely used in bureaucratic and corporate settings where there are specific protocols that must be adhered to, ensuring that actions and requests are handled systematically and by the appropriate authorities.

When someone is advised to "go through channels," they are being directed to use the formal pathways that the organization has set up for handling various matters. This ensures that their request or action is processed correctly and that all relevant parties are informed and involved. For example, an employee seeking approval for a project must typically go through channels by submitting their proposal to their immediate supervisor, who will then forward it up the chain of command for further review and approval.

The concept of going through channels is deeply rooted in the importance of order, accountability, and transparency within an organization. It helps maintain a structured environment where responsibilities are clearly defined, and decisions are made based on established guidelines. This is particularly crucial in large organizations where ad hoc actions can lead to confusion and inefficiency. By following the prescribed procedures, individuals ensure that their actions are documented and that decisions are made with a clear understanding of the organizational context.

In the military, going through channels is a fundamental aspect of operations, where the chain of command must be strictly followed. Soldiers are expected to communicate and act through their immediate superiors, who then relay information and decisions up and down the hierarchy. This maintains discipline and clarity, preventing the chaos that could arise from bypassing the chain of command.

However, the requirement to go through channels can sometimes be a source of frustration, especially in situations where the process is slow or overly complex. Bureaucratic red tape can make it difficult for individuals to achieve their goals efficiently, leading to perceptions of inefficiency and rigidity. In such cases, people might be tempted to bypass the formal channels to expedite their actions, but this can undermine the principles of accountability and fairness that the procedures are designed to uphold.

Understanding when and how to go through channels is crucial for effectively navigating professional environments. It helps manage expectations, ensures compliance with policies, and fosters good relationships with colleagues and superiors. While it might seem cumbersome at times, going through channels ensures that actions are taken in a structured manner, reducing the risk of misunderstandings and errors.

In summary, "go through channels" means to adhere to the established procedures within an organization to achieve a specific goal. It underscores the importance of following formal processes for the sake of order, accountability, and transparency. Despite its potential to be seen as a bureaucratic hurdle, going through channels ultimately supports the efficient and fair functioning of organizations.

#### Questions for Discussion

1. What are some advantages and disadvantages of going through channels in a large organization?
  2. Can you share an experience where going through channels either helped or hindered your progress in a professional setting?
  3. How does the requirement to go through channels impact employee morale and efficiency in a workplace?
  4. In what situations might it be appropriate to bypass channels, and what are the potential risks of doing so?
  5. How can organizations improve their formal procedures to make going through channels more efficient and less frustrating for employees?
-